



How can we help you?

Our Services

Crossworks focuses on providing management & leadership trainings and consulting services for all types of businesses and organizations. We consistently evaluate the corporate landscape and refine our offerings to match the needs of the industry.

By providing the right kinds of training and consulting services, we can better equip you and your organization.

Corporate Public Training Services

Corporate In-House Training Services

Customized Courseware Development Services

Consulting Services

Training Course Catalog

Our training course catalog is consistently updated to meet the needs of the industry. [Contact Us](#) to know more about our current offerings.

Click on each of the course titles to view the course descriptions, outline, and available training schedule. Note that not all courses are offered as public course. We can also provide these as corporate in-house trainings.

Management and Leadership Suite

- [Certified Associate in Project Management \(CAPM\) Review Course](#)
- [Project Management Professional \(PMP\) Review Course](#)
- [Project Management Essentials](#)
- [Agile Project Management Essentials](#)
- [PMI Agile Certified Practitioner \(PMI-ACP\) Review Course](#)
- [Basics of Project Management](#)



- Impactful Leadership
- Innovation through Design Thinking
- Supervisory Upskilling Program (S.U.P.E.R.)
- Strategic Management Tools

Business and Communications Suite

- THRIVE: Emotional Intelligence & Resilience in Service Leadership
- REBOUND: Service Recovery & Complaint Management Excellence
- IMPACT: Influential Communication & Negotiation in Customer Interaction
- CORE: Personal Effectiveness & Self-Leadership at Work
- Vendor Management
- Negotiating for Results
- Managing Stakeholders Effectively
- Mastering Business Presentation Skills
- Maximizing Employee Engagement
- Customer Service Excellence (CONN.E.C.T.)
- Work Attitude and Values Enhancement (WAVE)
- Coaching for Organizational Achievement: Cultivating High-impact Leaders (C.O.A.C.H.)

Process and Technology Suite

- AI 101: Fundamentals of Artificial Intelligence Management Systems based on ISO 42001
- Implementing Artificial Intelligence Management Systems based on ISO 42001
- Auditing Artificial Intelligence Management Systems based on ISO 42001
- PECB ISO/IEC 42001 Lead Implementer
- Completing Privacy Impact Assessments
- ISO 27001:2022 ISMS Lead Implementer Certification
- ISO 22301 BCMS Essentials
- ISO 27701: PIMS Essentials
- ISO 27001: Internal Auditor
- ISO 27001:2022 ISMS Lead Auditor Certification
- Compliance-Driven Implementation of Privacy Management Program
- ISO 31000 Certified Risk Manager
- ISO 37301 CMS Implementation



Our Partners

Crossworks is an authorized training partner of the **Project Management Institute** (PMI), the authority worldwide in all things related to project management. This assures our customers that our courses are based on international standards and practices. We are also an authorized reseller of the **Professional Evaluation and Certification Board** (PECB) based in Canada. We provide individual certification courses for ISO trainings that are recognized worldwide.



Crossworks is a PMI Authorized Training Partner

PECB

Crossworks is an authorized reseller of PECB

Let's get things started

We're here to help. We can help you become better. Inquire for free TODAY.

[Contact Us](#)

[Download Course Outline](#)